

Maqsood

Info at 14:16, Sep 25:

Finding you the right agent... You're now #1 in line. Your estimated wait is: 1 minutes.

Info at 14:16, Sep 25:

You're chatting with Maqsood.

You at 14:17, Sep 25:

Hi Maqsood

Maqsood at 14:17, Sep 25:

Thank you for contacting us. My name is Maqsood. Who am I chatting with today?

Maqsood at 14:17, Sep 25:

Hi. How may I assist you?

You at 14:18, Sep 25:

yes, I'm about to renew one of my hosting accounts

You at 14:19, Sep 25:

The point is the renewal fee is higher than usual!

Maqsood at 14:19, Sep 25:

As I understand, you want to renew the hosting plan.

I'm going to review that for you and run a few tests on the back end here. While I'm doing that, I'll review any service alerts in the account and may ask few questions.

Maqsood at 14:19, Sep 25:

Let me have a brief check of your account to find best applicable deals. I will assist you accordingly.

Maqsood at 14:19, Sep 25:

May I know your customer ID and 4 digit Support PIN?

Maqsood at 14:19, Sep 25:

Maqsood has sent you a Secure Form: Customer Number

Maqsood at 14:19, Sep 25:

Maqsood has sent you a Secure Form: PIN

You at 14:19, Sep 25:

1299

Maqsood at 14:21, Sep 25:

Thank you for validating your account.

Maqsood at 14:21, Sep 25:

Reviewing your account, give me 3-5 minutes of your time.

Maqsood at 14:23, Sep 25:

Actual amount of renewing Hosting - Web - Deluxe - Linux and Domain: ELGOUNAMAG.COM for one year is \$183.05

After discount total can come down to \$146.48

+ Enter text here

